

Updated: July 2021



WEST PHILLY PROMISE NEIGHBORHOOD

Resource Guide

The West Philly Promise Neighborhood is a US Department of Education funded grant to support “cradle-to-career” opportunities for children living or going to school in Belmont, East Parkside, Mantua, Mill Creek, Powelton Village, and West Powelton / Saunders Park. The program seeks to improve education, health, and economic success for children, their families and the community.

This resource guide provides a few general resources to help support you and your family here in the Promise Neighborhood. This guide is not intended to include all available services. The services include in this guide may change frequently, please call or check online for current services. An electronic version of this resource guide is now available online. This online resource provides a more complete picture of services in your community and will be updated more frequently. <https://westphillypn.org/resources/community-map>

For resources specifically related to COVID-19, check out:
<https://westphillypn.org/resources/covid-19-community-resources>

What's in this guide?

Food Resources — Page 2

Employment & Training Resources — Page 3

Housing Resources — Page 4 & 5

Behavioral Health Resources — Page 6

Health Care resources — Page 7

Childcare, Preschool, & Afterschool programs — Page 8

Questions about resources?

Contact our Resource Coordinator, Sherra Dunn
267-760-1993 or sdd47@drexel.edu

Food

Where can my family or I access free food 24/7?

Powelton Village Community Fridge
3750 Lancaster Ave.
The People's Fridge
511 S. 52nd
MamaTee Fridge
308 N 39th

Food Sites

Mighty Writers - West

35th & Fairmount
Monday-Friday 12pm - 2pm

Grace Evangelical Lutheran Church

3529 Haverford Ave
Wednesdays 10am - 12:30pm

Greener Partners

41st and Palm
Friday 10am - 11am

People's Emergency Center

3750 Lancaster Ave.
Thursdays 10am - 12pm

Mt. Vernon Manor CDC/NAC

631 N. 39th St.
Wednesday 10am - 12pm

N 40th St & Poplar

Every other Thursday 10am - 12pm

Frontline Dads

410 N. 34th Street
Saturday 11:30am - 12:30pm

600 N. 34th Street

Saturday 11:30 am - 12:30pm

School Meal Sites

CHOP Karabots Center

4865 Market St.
Monday-Friday 8:30am - 11:30am

Find a Site Closer to You!

Visit <https://www.philasd.org/foodservices/>

Or Visit <https://www.phila.gov/food/>

What other food sites are available to my family and I?

Employment & Training

West Philly Skills Initiative (WPSI)

Job training program


Hours: varies by program

Location: 3801 Market St

Other Details: Must live in the city of Philadelphia & have HS diploma or GED. Programs may have additional requirements

Phone:

Call or visit www.universitycity.org/wpsi/jobs to learn about upcoming programs



Where can my family or I get job training or career advice?

Philadelphia Unemployment Project

Provides assistance to Philly residents in job searches, resume clinics, one on one coaching, and assistance for returning citizens or people with criminal backgrounds to find work

Location: 112 N. Broad St

Phone: 215-557-0822

Hours: Varies by program, call to confirm

PA CareerLink—West Philly

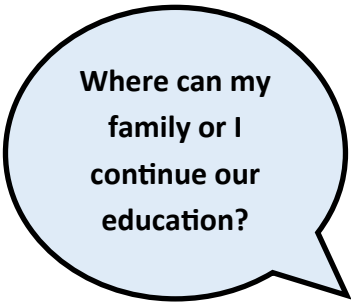
Explore careers, job search, build skills, & more free services for adults & young adults

Hours: by appointment only

Website: <https://www.pacareerlink.pa.gov/jponline/>

Location: 3901 Market St

Phone: 215-473-3630
1-833-750-JOBS (5627)



Where can my family or I continue our education?

Dornsife Center's Beachell Family Learning Center

Explore financial wellness, GED/ABE classes, job training, entrepreneurship, and computer classes

Location: 3509 Spring Garden St., Carriage House

Website: : <https://drexel.edu/dornsifecenter/programs/beachell-family-learning-center/>

Phone: 215-571-4056

Emergency Housing

Families and individuals in need of emergency shelter must go through the Office of Homeless Services intake centers.

Office of Homeless Services— Salvation

Army Red Shield Family Residence

Intake for single women & families after hours

Hours: Daily, Holiday & weekends, after 5pm

Location: 715 N Broad St

Other details: Required photo ID for parents & social security card and birth certificate for dependents

Phone: 215-787-2887

Valley Youth House

Emergency housing for youth 18-24

Hours: Mon 11-2pm, Wed 2-4pm, Thurs 1-5pm, Fri 10-1pm

Location: 1500 Sansom St, 3rd floor

Phone: 1-877-222-1984

Emergency Shelter for Youth Under 18

- ⇒ **Valley Youth House:** 24/7 outreach hotline 1-888-HOUSE-15
- ⇒ **Youth Emergency Services:** 215-787-0633
- ⇒ **Forget Me Knot Youth Services:** 215-223-3621
- ⇒ **Pathways PA:** 215-397-4260 (female youth 17 & under)

Office of Homeless Services—

Apple Tree Family Center

Intake for single women & families

Hours: Mon—Fri 7am-5pm

Location: 1430 Cherry St

Other details: Required photo ID for parents & social security card and birth certificate for dependents

Phone: 215-686-7150

Office of Homeless Services—

Roosevelt Darby Center

Intake for Single Men

Hours: Mon—Fri 7am—5pm

Location: 802 N Broad St

Other details: Call to confirm required documents

Phone: 215-685-3700

Emergency Assistance & Response Unit (EARU)

Assistance to families at risk of being homeless, including rental assistance

Hours: Mon, Wed, Fri 8-5pm, Tues & Thurs 8-1pm

Location: 1430 Cherry St.

Other details: Photo ID, Birth certificates & Social security card for household members, proof of income, rental license, eviction notice, other documentation as applicable

Phone: 215-686-7177

Housing Assistance

Philadelphia Council for Community Advancement

Housing Counseling, home buyer counseling, home repair, financial assistance

Hours: call M-F 9-4:30pm

Location: Office closed, call to connect with a counselor

Phone: 215-567-7803

Intercultural Family Services

Housing Counseling Programs

Hours: appointments via zoom

Location: currently closed

Phone: 215-386-1298 (phone 24/7)

Where can I find advice & help with housing issues?

Tangled Title Fund (HomeSMART)

Assist with determining title issues on homes & homeownership issues

Location: 1500 Walnut St, Suite 400

Phone: 215-523-9569

Contact your local Neighborhood Advisory Committee (NAC) for more services

- ⇒ Residents of Mantua, Powelton Village, East Parkside:
Mt. Vernon Manor, Contact: Lorraine Gomez at 215-475-9492
- ⇒ Residents of West Powelton/Saunders Park, Millcreek, Belmont:
People's Emergency Center (PEC), Contact: Kevin Brown at 267-777-5820
- ⇒ Residents of Spruce Hill, Walnut Hill:
The Enterprise Center, contact: Jamar Bordley at 215-895-4098

Who can help my family and I pay our rent or utilities?

UESF

Utility Grant Program & Water Conservation Program

Location: 1608 Walnut St, Suite 600

Other details: Grant Program—Notice of termination or off services, have applied for LIHEAP first, Water Program—high water usage, at risk of shut off, & residents must be low income

Phone: 215-972-5170

LIHEAP Program

Financial assistance for heating bill

Hours: Phone 24/7

Phone: 1-866-857-7095

Other details: 2021-2022 yet to open, more details at: <https://www.dhs.pa.gov/Services/Assistance/Pages/LIHEAP.aspx>

Philadelphia County Assistance Office

Rental Assistance, LIHEAP, assistance with other benefits

Headquarters: 801 Market St Mon Fri 8am-5pm, 215-560-7226

West District: 5070 Parkside Ave, Mon– Fri 8-5, Phone: 215-560-6100

Behavioral Health

Where can
my family or
I get help?

Attic Youth Center

Mental Health Counseling for
LGBTQ youth under age 23
Hours: Mon, Wed, & Fri 3-6pm
Location: virtual counseling
Phone: 215-545-4331 (press 2)

Need help now? Call these 24 hour
hotlines

- ⇒ Office of Mental Health Suicide &
Crisis intervention hotline
215-686-4420
- ⇒ National Suicide Prevention Line
1-800-273-TALK (8255)
- ⇒ Mental Health Delegates
215-685-6440
- ⇒ Philadelphia Domestic Violence
Hotline **1-866-723-3014**

Kirkbride Center

Inpatient Addiction treatment
Hours: no walk ins, appointment only
Location: 111 N. 49th St.
Other details: Accepts major
insurances, creates personal payment
plans for those without insurance
Phone: 215-471-2600

Council for Relationships

Couples, family, individuals therapy
Hours: Mon—Thurs 9-9pm,
Fri 9-7pm, Sat 9 –3pm
Location: 4025 Chestnut St.
Remote counseling when possible
Other details: Insurance or sliding
scale fee by income
Phone 215-382-6680 ext 1

Philadelphia Elwyn

Child & Adult Behavior Health
Programs, call for assistance
Hours: Mon-Fri 8-5pm
Location: Office closed
Phone: 215-895-5588

Community Behavioral Health

CBH can help residents who have
Medical Assistance or Medicaid
find a variety of behavioral health
services, including outpatient or
addiction services
Phone: 888-545-2600

Where can I
find addiction
treatment?

Health care

Health Center 4

Primary Care Medical & Dental, support applying for health insurance

Hours: Mon, Wed, Thurs, Fri 8-4:30, Tues 8-8pm

Location: 4400 Haverford Ave

Other details: Accepts most insurances, small fee based on family size & income for uninsured

Phone: Medical- 215-685-7601; Dental- 215-685-7605

Where can my family or I go when we need to see a doctor or nurse?

Annex West Health Center

Primary care, behavioral health, maternal & reproductive health care, help enrolling in health insurance

Hours: Mon, Tues, Thurs 8:30-5:00, Wed 9:30-5:30

Location: 3901 Market St

Other details: Insurance or sliding scale

Phone: 267-350-5150

CHOP's Karabots

Primary Care Services, Community Asthma Prevention Program & more

Hours: Mon-Thurs 8:20-7:45, Fri 8:20-5:00, Sat 8:40-2:45pm

Location: 4865 Market St

Other details: Accepts most major insurance—for pre-visit financial counseling call 1-800-664-7855

Phone: 267-425-9800 (to schedule an appointment)

For assistance with health insurance:

⇒ **Medical Assistance or Medicaid:** BenePhilly: 1-800-236-2194 or apply online at www.compass.state.pa.us

⇒ **Children's Health Insurance Program (CHIP):** PCCY Child Health Watch Helpline at 215-563-5848 ext. 17

Bebashi Transition to Hope

Sexual health services, HIV & STI screening, breast health services, medical case management

Hours: Mon-Wed, Fri 9-4pm, Thurs 9-7pm

Location: 1235 Spring Garden St.

Phone: 215-769-3561

Updated: July 2021

Childcare, Preschool & Afterschool Programs

How can I choose quality childcare, preschool, or after school programs for my family?

Action for Early Learning (AFEL)

To learn more about childcare & preschool in West Philly
Phone: 267-777-5897
Email: actionece@pec-cares.org

Afterschool

Check your local community or rec center, schools, libraries, and other organizations for after school programs for children and youth

City of Philadelphia Program Locator

Search for after school activities for your child using this online directory.
www.phila.gov/ost/program-locator
Phone: (215) 683-5638

Childcare

- Look for Keystone STARS rating! Keystone STARS rates childcare & preschool programs from 1 to 4 (4 = highest quality) to help you choose a quality program
- To find quality childcare programs: www.findchildcare.pa.gov or call 1-888-461-KIDS (5437)
- To see if you are eligible for childcare subsidy: philadelphiaelrc18.org/paying-child-care/

Preschool

- FREE preschool is available through HeadStart, PreK Counts, & PHLpreK for children ages 3–5.
- To find FREE preschool programs: www.phlprek.org/ or call 1-844-PHL-PREK

Early Learning Resource Center [formerly Child Care Information Services (CCIS)]

Hours: Mon-Fri 8am-5:30pm
Location: Office closed, call for assistance
Phone: 215-382-4762
1-888-461-KIDS(5437)
Website: philadelphiaelrc18.org/for-parents/

The West Philly Promise Neighborhood is a collaborative of the following organizations and entities who are working together to improve the lives of children.

