

Updated: March 2023



WEST PHILLY PROMISE NEIGHBORHOOD

Resource Guide

The West Philly Promise Neighborhood is a US Department of Education funded grant to support “cradle-to-career” opportunities for children living or going to school in Belmont, East Parkside, Mantua, Mill Creek, Powelton Village, and West Powelton / Saunders Park. The program seeks to improve education, health, and economic success for children, their families and the community.

This resource guide provides a few general resources to help support you and your family here in the Promise Neighborhood. This guide is not intended to include all available services. The services include in this guide may change frequently, please call or check online for current services. An electronic version of this resource guide is now available online. This online resource provides a more complete picture of services in your community and will be updated more frequently. <https://westphillypn.org/resources/community-map>

For resources specifically related to COVID-19, check out:
<https://westphillypn.org/resources/covid-19-community-resources>

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Questions about resources?

Contact our Resource Coordinator, Sherra Dunn
267-760-1993 or sdd47@drexel.edu

Food

Where can my family or I access free food 24/7?

Powelton Village Community Fridge

3750 Lancaster Ave.

The People's Fridge

511 S. 52nd

MamaTee Fridge

308 N 39th

Food Sites

Mighty Writers - West

35th & Fairmount

Monday-Friday 12pm - 2pm

Mighty Writers at Lucien Blackwell

Community Center

47th & Aspen St

Wednesdays 2-4pm

Greener Partners

41st and Palm

Friday 10am - 11am

Second Antioch Baptist Church

912 N. 41st St

Mondays 9-11am

Every 3rd Saturday 9-11am

Grace Evangelical Lutheran Church

3529 Haverford Ave

Wednesdays 10am - 12:30pm

Mt. Vernon Manor CDC/NAC

631 N. 39th St.

Wednesday 10am - 12pm

Frontline Dads

410 N. 34th Street

Saturday 11:30am - 12:30pm

Lombard Central Presbyterian

Church

4201 Powelton Ave

Friday 8-11am

Mantua Haverford Community

Center

631 N. 39th St

3rd Friday 10am

To find additional food near you:

⇒ <https://www.phila.gov/food/>

⇒ <http://www.hungercoalition.org/food-pantries>

⇒ SNAP Hotline: 215-430-0556

⇒ <https://www.phillyfoodfinder.org/>

Employment & Legal

PA CareerLink—West Philly


Explore careers, job search, build skills, & more free services for adults & young adults

Hours: by appointment only

Website: <https://www.pacareerlink.pa.gov/jponline/>

Location: 3901 Market St

Phone: 215-473-3630
1-833-750-JOBS (5627)



Where can my family or I get job training or career advice?

Philadelphia Unemployment Project

Provides assistance to Philly residents in job searches, resume clinics, and assistance for returning citizens or people with criminal backgrounds to find work (re-entry)

Location: 112 N. Broad St

Phone: 215-557-0822

Hours: Varies by program, please call

Dornsife Center's Beachell Family Learning Center

Explore financial wellness, job training, entrepreneurship

Location: 3509 Spring Garden St., Carriage House

Website: : <https://drexel.edu/dornsifecenter/programs/beachell-family-learning-center/>

Phone: 215-571-4056

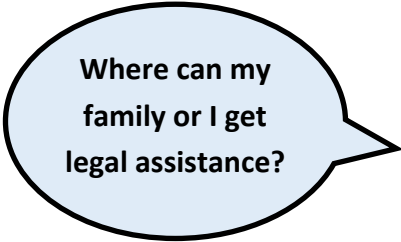
Digital Skills Classes at Dornsife

Learn computer basics like email, typing and staying safe online. Free laptop with program completion!

Location: 3509 Spring Garden

Phone: 215-5714053

Hours: Classes: Tues & Thurs 5-7pm,
Drop in: Wednesday 5-7pm



Where can my family or I get legal assistance?

Drexel School of Law at Dornsife

Receive legal advice and support for free on various topics including criminal record expungement and estate planning

Hours: by appointment

Website: <https://drexel.edu/dornsifecenter/programs/individual-and-family-supports/legal-services/>

Location: 3509 Spring Garden St.

Phone: 215.571.4019 (1-877-320-1206) intake

Emergency Housing

Families and individuals in need of emergency shelter must go through the Office of Homeless Services intake centers.

Office of Homeless Services— Salvation Army Red Shield Family Residence

Intake for single women & families after hours

Hours: Daily, Holiday & weekends, after 5pm

Location: 715 N Broad St

Other details: Required photo ID for parents & social security card and birth certificate for dependents

Phone: 215-787-2887

Valley Youth House

Emergency housing for youth 18-24

Hours: Mon 11-2pm, Wed 2-4pm, Thurs 1-5pm, Fri 10-1pm

Location: 1500 Sansom St, 3rd floor

Phone: 1-877-222-1984

Emergency Shelter for Youth Under 18

⇒ **Valley Youth House:** 24/7 outreach hotline 1-888-HOUSE-15

⇒ **Youth Emergency Services:** 215-787-0633

⇒ **Forget Me Knot Youth Services:** 215-223-3621

⇒ **Pathways PA:** 215-397-4260 (female youth 17 & under)

Office of Homeless Services— Apple Tree Family Center

Intake for single women & families

Hours: Mon—Fri 7am-5pm

Location: 1430 Cherry St

Other details: Required photo ID for parents & social security card and birth certificate for dependents

Phone: 215-686-7150

Office of Homeless Services— Roosevelt Darby Center

Intake for Single Men

Hours: Mon—Fri 7am—5pm

Location: 802 N Broad St

Other details: Call to confirm required documents

Phone: 215-685-3700

Emergency Assistance & Response Unit (EARU)

Assistance to families at risk of being homeless, including rental assistance

Hours: Mon, Wed, Fri 8-5pm, Tues & Thurs 8-1pm

Location: 1430 Cherry St.

Other details: Photo ID, Birth certificates & Social security card for household members, proof of income, rental license, eviction notice, other documentation as applicable

Phone: 215-686-7177

Housing Assistance

Urban League of Philadelphia

First time home buyers program to assist residents in becoming a home owner

Location: 121 S Broad St suite # 9

Contact: 215-985-3220 or
housing@urbanleaguephila.org

Where can I find
advice & help
with housing
issues?

PHDC Home repair

Assistance with home repair for low income homeowners

Location: 1234 Market St, 17th floor

Phone: 215-448-3000

Heater Hotline from ECA

Emergency repairs for heaters for low income households

Phone: 215-568-7190

Contact your local Neighborhood Advisory Committee (NAC) for more services

- ⇒ Residents of Mantua, Powelton Village, East Parkside:
Mt. Vernon Manor, Contact: Lorraine Gomez at 215-475-9492
- ⇒ Residents of West Powelton/Saunders Park, Millcreek, Belmont:
Hope PHL (formerly PEC), Contact: Kevin Brown at 267-777-5820
- ⇒ Residents of Spruce Hill, Walnut Hill:
The Enterprise Center, contact: Jamar Bordley at 215-895-4098

Who can help my
family and I pay our
rent or utilities?

Philadelphia County Assistance Office

Rental Assistance, LIHEAP, assistance with other benefits

Headquarters: 801 Market St Mon - Fri
8am-5pm, 215-560-7226

West District: 5070 Parkside Ave, Mon
- Fri 8-5, Phone: 215-560-6100

philadelphiaofficeofhomelesservices.org/assistance-with-my-rent/

LIHEAP Program

Financial assistance for heating bill

Hours: Phone 24/7

Phone: 1-866-857-7095

Other details: 2021-2022 yet to open, more details at: <https://www.dhs.pa.gov/Services/Assistance/Pages/LIHEAP.aspx>

We Never Say Never

Utility assistance

Hours: Call for an appointment

Phone: 215-452-0440

Location: 4427 Lancaster Ave

Behavioral Health

Where can
my family or
I get help?

Community Behavioral Health

CBH can help residents who have Medical Assistance or Medicaid find a variety of behavioral health services, including outpatient or addiction services

Phone: 888-545-2600

Attic Youth Center

Mental Health Counseling for LGBTQ youth under age 23

Hours: Mon, Wed, & Fri 3-6pm

Location: virtual counseling

Phone: 215-545-4331 (press 2)

Philadelphia Elwyn

Child & Adult Behavior Health Programs, call for assistance

Hours: Mon-Fri 8-5pm

Location: Office closed

Phone: 215-895-5588

Need help now? Call these 24 hour hotlines

- ⇒ Office of Mental Health Suicide & Crisis intervention hotline
215-686-4420
- ⇒ National Suicide Prevention Line
1-800-273-TALK (8255)
- ⇒ Mental Health Delegates
215-685-6440
- ⇒ Philadelphia Domestic Violence Hotline **1-866-723-3014**

Kirkbride Center

Inpatient Addiction treatment

Hours: no walk ins, appointment only

Location: 111 N. 49th St.

Other details: Accepts major insurances, creates personal payment plans for those without insurance

Phone: 215-471-2600

Where can I
find addiction
treatment?

Health care

Health Center 4

Primary Care Medical & Dental, support applying for health insurance

Hours: Mon, Wed, Thurs, Fri 8-4:30, Tues 8-8pm

Location: 4400 Haverford Ave

Other details: Accepts most insurances, small fee based on family size & income for uninsured

Phone: Medical- 215-685-7601; Dental- 215-685-7605

Where can my family or I go when we need to see a doctor or nurse?

Bebashi Transition to Hope

Sexual health services, HIV & STI screening, breast health services, medical case management

Hours: Mon-Wed, Fri 9-4pm, Thurs 9-7pm

Location: 1235 Spring Garden St.

Phone: 215-769-3561

CHOP's Karabots

Primary Care Services, Community Asthma Prevention Program & more

Hours: Mon-Thurs 8:20-7:45, Fri 8:20-5:00, Sat 8:40-2:45pm

Location: 4865 Market St

Other details: Accepts most major insurance—for pre-visit financial counseling call 1-800-664-7855

Phone: 267-425-9800 (to schedule an appointment)

For assistance with health insurance:

⇒ **Medical Assistance or Medicaid:**

BenePhilly: 1-800-236-2194 or apply online at www.compass.state.pa.us

⇒ **Children's Health Insurance**

Program (CHIP): PCCY Child Health Watch Helpline at 215-563-5848 ext. 17

[Need a COVID-19 Vaccine?](#)

Dornsife Center's Vaccine Clinic

Free COVID-19 Vaccinations & boosters, ages 5+

Hours: Thursdays 1-4pm

Location: 3509 Spring Garden St

Phone: 215-571-4013

Updated: March 2023

Childcare, Education, & Technology Access

How can I choose quality childcare, preschool, or after school programs for my family?

Action for Early Learning (AFEL)
To learn more about childcare & preschool in West Philly
Phone: 215-895-6904
Email: afel@drexel.edu

Diaper Banks
Looking for affordable options for diapers or other child/infant needs, please try:
⇒ Belmont Alliance Civic Association 267-882-2596
⇒ Mighty Writers on Mondays (215) 387-1066
⇒ Various locations at philadelphiadiaperbank.org

West Philadelphia Tutoring Project
Penn students provide free one on one tutoring for students in k-12th grade on campus or in local schools
Location: 3914 Locust Walk,
Phone: (215) 898-4831

Childcare & Preschool

- To find quality childcare programs: www.findchildcare.pa.gov or call 1-888-461-KIDS (5437)
- To see if you are eligible for childcare subsidy: philadelphiaelrc18.org/paying-child-care/
- To find FREE preschool programs: www.phlprek.org/ or call 1-844-PHL-PREK

City of Philadelphia Program Locator
Search for after school activities for your child using this online directory.
www.phila.gov/ost/program-locator
Phone: (215) 683-5638

Need internet access or other technology to support you or your child's learning?
⇒ Contact a Digital Navigator!
⇒ 267-217-3508

Where can my student find support for school?

The West Philly Promise Neighborhood is a collaborative of the following organizations and entities who are working together to improve the lives of children.

